



P . A . B

Professional Accreditation Body

ETQA QUALITY POLICY

Policy:

The **PAB ETQA** will be driven towards achieving quality education and training in the Health and Skincare industry. The activities involved in such an exercise are guided by a Quality Management System that has been informed by the following:

Our System and documents are guided by:

- **The functions and requirements for an ETQA as stipulated by SAQA and related Legislation**
- **The objectives and guidelines of the NQF**

The contents of this Website will highlight issues that have, over a period of time, evolved into models, statements, procedures and concepts, certain of which, are still under review. It is important for the reader to understand that there are fundamental differences between a **Quality Management System/standard** and a **Quality Assurance Manual**. Our Quality Management Manual is guided by an electronic system, which portrays the contents and requirements needed for quality education and training. The electronic system is a combination of the above and contains the QMS as a guideline, which sets the criteria and formation of the system. The quality assurance manual is contained in the policies, procedures, check lists, forms, contracts, MOU and other documents. This system therefore contains the documents required to ensure quality delivery of services to our stakeholders/clients, required by SAQA, for accreditation as an ETQA. The content of the documents therefore contains evidence required by the QMS or policies and procedures that refer to other documents in the system. ***The development of this QA system is deemed to be ongoing and dynamic and will be updated once a year during the QA review activity.*** For example, the updating of procedures is interactive, and they are being either updated or revisited as the demand therefore arises. This concept is regarded as being paramount to staying abreast of changes made through regulations and or changes initiated by the Authorities. This approach will ensure that our needs and especially those of our stakeholder/clients, as they become increasingly more aware of the need for change and alignment to the NQF, are addressed.

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Revision number	1	Access	
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Electronic copy home	F:\PAB DOCS\PAB - Criteria, Guideline and Policy Documents\QMS\PAB Quality Policy (QUA001).doc		

As an authority we are, through our activities, committed to achieving and maintaining our vision and mission statements.

VISION STATEMENT

THE CREATION OF A SKILLED WORKFORCE FOR THE HEALTH AND SKINCARE INDUSTRY THAT MEETS THE NEEDS OF ALL SOUTH AFRICANS AND IS ALIGNED TO INTERNATIONAL STANDARDS

It is the goal of the **PAB ETQA** to implement new procedures and activities during our interventions that will result in education and training quality assurance mechanisms needed to realise our mission statement, which is documented as:

MISSION STATEMENT

THE PAB ETQA ENDEAVOURS TO CREATE AN INTEGRATED APPROACH TO THE DEVELOPMENT AND PROVISION OF APPROPRIATE SKILLED HEALTH AND SKINCARE PRACTITIONERS WHO WILL RENDER QUALITY SERVICES COMPARABLE TO WORLD-CLASS STANDARDS.

It is through the process of accreditation as an ETQA and the maintenance of an active Quality Assurance Mechanism that the **PAB ETQA** will be able to achieve its objective in meeting the above vision and mission statements.

It is our firm belief that the organisation's vision will be achieved by **supporting high quality skills based education and training** that will achieve and ensure economic and employment growth within our sector. It is therefore the duty of all stakeholders to be aware of our strategy and to ensure that this information has been read and understood.

It is also required of you, as a value added member of this sector, to ensure that, as your QMS portfolio is enhanced within your organisation, you will document any new policies and or procedures that have, as yet, not been documented and forward these to the ETQA for approval and inclusion into the master system.

Participation, total commitment and conformation towards a quality assurance programme by all stakeholders will be deemed non negotiable.

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